Roles and Responsibilities Activities

ASL\_01 – Fundamentals of Application Support

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# Notes

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| General Notes | |
| Use this space to make any notes on the topics covered during the session   |  | | --- | |  | |

# Activity 1

|  |  |
| --- | --- |
| Roles and Responsibilities | |
| 1 | List all the roles you are aware of in Software Development and Support – take a look at your team and organisation for inspiration.   |  | | --- | | Roles | |  | |  | |  | |  | |  | |
| 2 | For each role identified define and describe it   |  |  | | --- | --- | | Roles | Definition/Description | |  |  | |  |  | |  |  | |  |  | |  |  | |

# Activity 2

|  |  |
| --- | --- |
| Teamwork | |
| 1 | What is effective teamwork?   |  | | --- | |  | |
| 2 | What makes someone a good team player?   |  | | --- | |  | |

# Activity 3

|  |  |
| --- | --- |
| Project Aristotle | |
| 1 | What do each of the key elements mean? Why are they important?   |  | | --- | |  | |
| 2 | Would you add anything to the list of key elements for effective teamwork? What? Why?   |  | | --- | |  | |
| 3 | How could your team be more effective?   |  | | --- | |  | |
| 4 | How could you be more effective?   |  | | --- | |  | |

# End of Day Reflection

|  |  |
| --- | --- |
| End of Day | |
| 1 | * On ELMS find the reflection for the session you are in. * Complete the reflection choosing the relevant duties for the topic covered that day * If you haven’t yet used the material covered during today’s session then write about how you will cover it in future. * Attach any evidence and this file to your reflection * Select sign-off checkbox * Press save and close |